



RI SEASON BEACH PARKING PASSES: FREQUENTLY ASKED QUESTIONS

How can I purchase a season beach parking pass online?

It's easy! Just go to www.riparks.com at any time and follow the instructions. The pass will then be mailed to your house.

When you purchase your pass online, you will receive an automated email response from the system with a confirmation of your order – this can be used in place of your pass, before the pass arrives in the mail.

Can I still purchase a season beach parking pass in person?

Yes, there are several options for buying a season beach parking pass in person. You can go to the RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM. You can also go to the Scarborough State Beach overflow lot located across the street from Scarborough State Beach (870 Ocean Road, Narragansett) from 9 AM to 4 PM daily, between now and June 30. Passes are also sold at all beach locations on weekdays from 9 AM – 4 PM.

Why can't I buy a season pass at beach entrances on a weekend or holiday?

As part of DEM's Beach More, Wait Less initiative, we are working hard to reduce traffic and wait times. It takes several minutes to purchase a season pass in person, which adds up to significant delays with thousands of cars on busy summer weekends. By having pre-purchased season passes on the cars when they approach the entrance, traffic will lessen, and you'll get to the beach faster!

If you find yourself looking to buy a season beach pass at beach entrance on a weekend or holiday, you will be charged the daily rate and given a voucher code that you can apply to the cost of your season pass. You can use the voucher code when you purchase your season pass at www.riparks.com or you can redeem it in person at the RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM.

Why have beach passes moved online?

Moving the sale of beach passes online is an effort to make the process of obtaining a season pass as convenient and efficient as possible. DEM is also responding to requests from local town authorities to help reduce traffic build ups at state beach entrances for safety purposes. Passes are still available to purchase in-person, but the hours are now more limited than previous years.

There are still several options for buying a season beach parking pass in person. You can go to the RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM. You can also go to the Scarborough State Beach overflow lot located across the street from Scarborough State Beach (870 Ocean Road, Narragansett) from 9 AM to 4 PM daily, between now and June 30. Passes are also sold at all beach locations on weekdays from 9 AM – 4 PM.

There's no traffic, why can't I purchase a season pass at the beach on the weekend?

As part of DEM's Beach More, Wait Less initiative, we are working hard to reduce traffic and wait times. It takes several minutes to purchase a season pass, which adds up to significant delays with thousands of cars on busy summer weekends. By having pre-purchased season passes on the cars when they approach the entrance, traffic

will lessen, and you'll get to the beach faster! This new policy is set and structured to keep beach entrances free from traffic and reduce any confusion or frustration among our patrons and our workers.

How do I buy my season beach parking pass in-person?

You can purchase a pass at the RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM or at the Scarborough State Beach overflow lot located across the street from Scarborough State Beach (870 Ocean Road, Narragansett) from 9 AM to 4 PM daily, now to June 30. Passes are also sold there and at beach locations during the week days from 9 AM – 4 PM.

What happens if I buy online and it has not arrived in the mail before I head to the beach?

When you purchase your pass online, you will receive an automated email response from the system with a confirmation of your order. Simply screenshot or print out that confirmation email and bring it with you to the beach. The parking attendants will see your license plate and purchase confirmation listed and you will be let in for free.

If I buy a day pass on a weekend and get a voucher, how do I apply it? And by when?

The voucher slip that you will receive after buying a day pass on a weekend day will be accompanied by a set of detailed instructions regarding how you might apply it, both on a mobile phone and a computer or in person. You may only use one voucher towards the purchase of season pass. Note that the vouchers expire on the following Friday of your purchase at 11:59 PM for online season pass purchases and 4:00 PM for in person season pass purchases. Please plan on purchasing your pass quickly so you can use the voucher to purchase your season pass before the expiration date occurs.

I was given a voucher - how do I redeem it?

There are sets of instructions that accompany your voucher when you receive it. If you can no longer find those instructions, visit www.riparks.com/voucherhelp to review them before your purchase.

How long do I have to use redeem my voucher?

The vouchers expire on the following Friday of your purchase at 11:59 PM for online season pass purchases and 4:00 PM for in person season pass purchases. Each voucher comes with the expiration date listed on it. Follow the instructions that come with your voucher to apply it as soon as possible BEFORE that date occurs.

Can I redeem a voucher in-person?

Yes, you can redeem your voucher in-person at the RI Parks headquarters in North Kingstown from 9 AM – 4 PM during the week and from 7:30 AM – 1 PM on Saturdays. You may also visit the beaches during the week from 9 AM to 4 PM.

I'm attempting to buy a pass online – why is the cart showing me a price that is twice the cost?

The website may save your information if you've started to process but did not complete the purchase. Double check your cart for duplicate passes and click on "remove pass" to remove the duplicate.

Can I buy season passes for town or local beaches on your website? Will this pass let me into other beaches?

The season beach passes available online at www.riparks.com are for state beaches only. These beaches include: Charlestown Breachway, East Beach, Roger Wheeler, Scarborough North and South, East Matunuck, Misquamicut, and Salty Brine.

I need technical assistance buying my pass online. Who can help me?

If you have questions or need assistance, please call RI Parks at (401) 667-6200 (M-F 8:30 AM – 4 PM; Sat. 7:30 AM – 1 PM) or ProPark at 401-431-3576 (8:30 AM – 4 PM) or email us at ribeaches@propark.com.

Can I purchase multiple day passes on weekends, collect the respective vouchers and combine them when I make my pass purchase?

No. You can only redeem one voucher using the online system or two in person at RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM.

Is there a way to add more than one voucher to the system prior to purchasing online?

No. You can only redeem one voucher using the online system. You can redeem up to two vouchers in person at RI Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM.

Does purchasing a season pass online cost me more?

No, the prices for purchasing passes online and in-person are the same. A 6% convenience fee is charged on online purchases to offset the cost of the system.

What do I do if I lost my voucher?

Please call RI Parks at (401) 667-6200 (M-F 8:30 AM – 4 PM; Sat. 7:30 AM – 1 PM).

What is the cost of a Rhode Island State Beach Season Parking Pass?

The fee structure for the 2019 season will remain the same as last year. The daily beach parking fee for residents is \$6 on weekdays and \$7 on weekends and holidays. The fee for a season pass for residents is \$30 and, through September 3, will be available for purchase at state beaches. Non-resident parking is \$12 on weekdays and \$14 on weekends and holidays. A season pass is \$60 for non-residents. A 50% discount on daily parking fees and season passes applies for senior citizens 65 years and older. All Rhode Island-registered vehicles will be subject to resident parking rates; non-Rhode Island plates will be subject to non-resident rates. . Fees are based solely on the vehicle registration (i.e. license plate) of each vehicle entering beach facilities. (By law, a "vehicle" is defined as any street-legal equipment, motorized or non-motorized, properly registered for over-the-road travel.)

Who qualifies for a no-cost beach parking pass?

By Rhode Island State Law 32-1-17, no fee shall be charged to any person with a disability regardless of age, or to automobiles transporting a non-driver with a disability at any recreational facility owned by the state, provided, however, proper identification is presented as prescribed by the Department of Environmental Management. For the purpose of this section "person with a disability shall mean an individual who has a physical or mental impairment and is receiving: [A] Social Security disability (SSDI), [B] Supplemental Security Income benefits (SSI) or Veterans benefits and who shall be determined under applicable federal law by the Federal Department of Veteran's Affairs to be 100% disabled through a service connected injury. You can obtain a no-cost beach parking pass at RI State Parks headquarters at 1100 Tower Hill Road in North Kingstown on weekdays from 9 AM – 4 PM and Saturdays from 7:30 AM – 1 PM.

Can I purchase one season pass to switch between all my family's vehicles?

Unfortunately, each season pass is required to be registered to only one vehicle. The season passes may not be switched between different vehicles. If you'd like more than one season pass, you will have to purchase each additional pass individually.